



webSuper

A Point-and-Click Application for Supervisors

Browser-Based Management at Your Fingertips

webSuper Features

Station Management:

Assign stations to studies, clear stations and monitor stations. Authorize webCATI interviewers on multiple studies giving them the ability to switch back and forth between studies.

Sample Management:

Control how sample is dialed, weight sample groups, add sample to a LIVE job, change callback times, erase call histories, hide sample based on specific study criteria, and access a variety of call history status reports.

Quota Management:

Modify your quotas while interviewing. You can reset the daily quotas with just one click!

Data Manipulation:

View completed cases and easily reformat data into multiple formats.

Productivity Reports:

Real-time productivity reports update every 10 seconds.



Nonstop Support Since 1967

What is webSuper?

WebSuper is a GUI interface for the CfMC Supervisor module. This point-and-click application replaces the need for command-line syntax, resulting in a more user-friendly environment for your supervisors.

This new tool gives supervisors the ability to manage studies through a Web browser. WebSuper features include: sample and quota management, starting and stopping CATI/webCATI stations, monitoring webCATI stations, and accessing standardized study reports as well as productivity and call history reports.

Requirements:

- CfMC Software Version 8.1 or higher
- PHP Version 5.0 or higher
- Current Web Browser; i.e. Internet Explorer or Mozilla Firefox